

Alerter Training

Level 1 - Basic Awareness

Half Day Course

Who should attend?

All staff and volunteers who either work with or come into contact with adults at risk of abuse. For further information email:
safeguarding_training@durham.gov.uk

Aims

For participants to identify relevant safeguarding adults processes and procedure, including how to recognise and report abuse and the role of the alerter.

Outcomes

By the end of this session participants will:

- Be able to identify what abuse is, the different categories of abuse and how and where abuse can occur
- Be able to identify the signs and symptoms of abuse
- Have an understanding of and identify who an 'adult at risk' is
- Identify the roles and responsibilities of the Alerter
- Identify safeguarding adults procedures and safeguarding processes relating to raising an alert

What the programme will cover:

- Who is abused, who abuses, where and how abuse happens.
- Possible indicators of abuse
- Raising the Alert - What to do and what happens?
- Reporting & recording allegations of abuse

To Book

Staff from Durham County Council—nominations should be made via the Supervision and Appraisal Section of SSID. The course SSID ID is **14192**

For those **not on SSID**, please email safeguarding_training@durham.gov.uk or complete and return the training application form.

Safeguarding Adults – Alerter Training

E-learning and CD-ROM

What is Safeguarding Alerter e-learning?

E-learning is another method of accessing the Alerter Training available to independent and voluntary sector organisations and Durham County Council and integrated team members. To access the training you will need a computer with an internet connection. The course usually takes a couple of hours to complete, but can be started and stopped at any time to fit in with your workload. Following the online course is very easy. You will only need a basic knowledge of logging on to a computer, accessing the website and using a mouse.

What is the difference between e-learning and the Safeguarding Adults CD-ROM

The CD-ROM can be used where staff have access to a computer but are unable to access the internet. All independent and voluntary providers will shortly be sent a copy of the new CD-ROM training package. The content is similar to the e-learning. At the end of the CD-ROM participants will be asked to complete a paper based multiple choice assessment and their manager asked to mark this (assessment sheets and marking guidance will be provided with the CD-ROM). On successful completion a certificate will be issued.

How do I apply to complete the alerter training by e-learning or CD-ROM

For e-learning training staff in the independent and voluntary sector should ask their manager to apply for the training, after agreeing that this is the most appropriate way of them completing the course. Managers should apply via DECHA (Durham Employers Care and Health Alliance) by contacting Anne Surtees at DECHA (Durham Employers Care and Health Alliance) by email: anne.surtees@durham.gov.uk or telephone 0191 383 3274. They will then be supplied with login user name and password for each member of staff nominated and information on how to access the course.

For Durham County Council and integrated team members please contact Barbara Dent, support officer for e-learning by email: barbara.dent@durham.gov.uk or telephone 0191 383 3839

All independent and voluntary sector providers should be receiving copies of the CD-ROM in February. If you are interested in accessing this training by this method please speak to your manager.