



We are a multi-agency statutory partnership with responsibility for monitoring the effectiveness of the arrangements to safeguard adults at risk of abuse.

# News from Durham Safeguarding Adults Partnership

New items recently added to our website. All available on

[DurhamSafeguardingAdults Home Page - Durham Safeguarding Adults  
\(safeguardingdurhamadults.info\)](http://safeguardingdurhamadults.info)

## Durham Safeguarding Adults Partnership Annual Reports for 2022 to 2023

We are pleased to share our suite of Annual Reports

- [Annual Report 2022 to 2023](#)
- [Annual Report on a Page](#)
- [Annual Report Easy Read](#)

All on webpage <https://www.safeguardingdurhamadults.info/article/18022/About-us>

## Safeguarding Adults Training: Raising a Concern – additional date

This online course is for:

- All staff and volunteers in health and social care settings;
- All staff and volunteers in any service who may have contact with the public;
- Those who have a role in the governance of an organisation that provides health services or social care services.

An additional course on 24 January has been arranged due to demand. To book, click the link below.

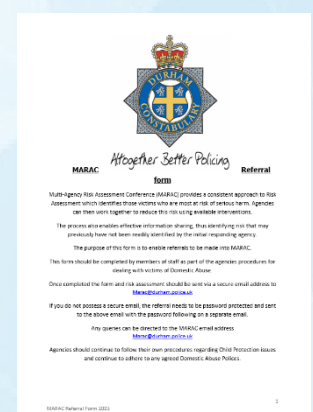
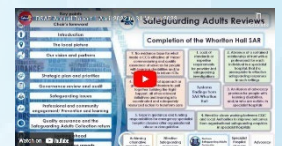
Safeguarding Raising a Concern Online Course – 24 January 2024 9:30-12:00

## DASH risk model and MARAC referral form

The DASH risk model is the Domestic Abuse, Stalking and Harassment and Honour Based Violence risk assessment checklist to identify the level of risk for a victim-survivor who is enduring domestic abuse by a partner, ex-partner or a relative. When risk is high for murder or serious harm, a referral to the Multi-Agency Risk Assessment Conference (MARAC) should be made.

The links to the DASH risk model and MARAC referral form have been updated. To find out more visit

<http://www.safeguardingdurhamadults.info/article/18051/Policies-procedures-and-forms>



## Season's Greetings

From the Durham Safeguarding Adults Partnership  
*With Best Wishes for 2024*

### Highlights from 2023 Safeguarding Week



Durham  
Safeguarding Adults  
Partnership

 Durham  
Safeguarding Children Partnership

Durham Safeguarding Adults Partnership and Durham Safeguarding Children Partnership held a joint Safeguarding Week with 19 webinars on a range of topics. DSAP Independent Chair, Lesley Jeavons, and DSCP Partnership Chair, Dave Ashton, launched the Week on 20 November.

"Thanks for a good session. Some difficult material but we all need to be aware of these issues"

"Lots of food for thought"

"Thank you very much! This week has been incredibly informing 😊"

"great session that has really made me reflect on practice"

### Care Connect Scam

Users of Durham County Council Care Connect community alarm service are being warned of scammers impersonating the service and informing users that their equipment needs to be upgraded at a cost of £89. The scammers ask for bank and payment details.



#### Care Connect will **never**:

- cold call or sell products to clients over the phone;
- pressure clients or tell them about an upgrade without writing first;
- ask clients to pay large sums of money over the phone.



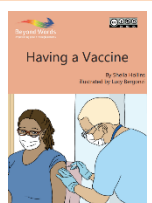
If clients have been contacted by scammers pretending to be Care Connect they can call Care Connect on **03000 262 195** for advice and support.

### New Beyond Words booklet – having a vaccine

Beyond words creates picture book stories about health, care and other topics, many free to download. There is a new free booklet Having a vaccine.



Free downloads — Beyond Words ([booksbeyondwords.co.uk](https://booksbeyondwords.co.uk))

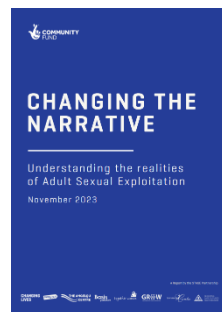




# Changing the Narrative: Understanding the Realities of Adult Exploitation

The STAGE Project, a partnership of eight charities, reports the voices of over 700 women across the north east and Yorkshire who have been subject to adult sexual exploitation. The report was launched in Parliament on 27 November.

[Changing the Narrative: Understanding the Realities of Adult Exploitation](#)



## Review of Adult Social Care Complaints 2022 to 2023

The interim Local Government and Social Care Ombudsman, Paul Najsarek, reports.

### Headline messages include:

- Seventy five percent of investigations were upheld;
- Make use of the opportunity for improvement that a robust complaints service offers;
- Eight public interest reports focus on familiar issues: timely and proper assessment and care planning, charging for care and support;
- An investigation into 15-minute calls found they were inadequate for care especially for people with dementia;
- The importance of good relationships between commissioners and providers in reviewing standards and quality of care;
- Listening to and learning from people who use services and their carers is fundamental for person centred, responsive services focused on improvement;
- Focus on getting the basics right; quality and safety can never be compromised.



The Review includes suggested questions to check the health of your organisation's approach to complaints. [Health Care Conferences UK Review of Adult Social Care Complaints](#)

## Influencers and Attitudes: How will the next generation understand domestic abuse?



Women's Aid has published research looking at children's and young adult's understanding of domestic abuse. The report is based on two surveys with 7 to 18-year-olds and 18 to 25-year-olds. The research found correlation between viewing harmful misogynistic online content and the normalisation of unhealthy and controlling behaviours in relationships. For example, 19 percent of survey respondents who reported viewing misogynistic content believed hurting someone physically is acceptable if you say sorry afterwards, compared to 4 percent who did not.

Also "a quarter of young people disagreed or strongly disagreed with the statement, 'you should always have consent from your partner to have sex when you are in a relationship'."

While 70 percent of children and young adults said they would seek support if affected by domestic abuse, 61 percent of them were unsure what support is available or did not know where to go.



### [Influencers and Attitudes Report - Women's Aid \(womensaid.org.uk\)](#)



**Love Respect** is a Women's Aid website for young people in their first relationships, which gives information on what a healthy and an unhealthy relationship is, so that children and young adults can spot the signs.

## Prevent Duty Guidance and Supporting Toolkit



The Prevent duty guidance has been updated and will come into force on 31 December, subject to Parliamentary approval. The updated Prevent duty toolkit has practical information and suggestions to protect people from radicalisation.

[Prevent duty guidance: England and Wales \(2023\) - GOV.UK \(www.gov.uk\)](#)  
[Prevent duty toolkit.](#)

